

PRIVACY AND COOKIES POLICY

Main information

Data controller: UAB Graina, legal entity code 147736647, address Durpyno st. 22, LT-36237 Panevėžys, Lithuania. Contact e-mail j.morkeviciene@graina.lt.

Main purposes of data processing:

- Ordering online services (account administration);
- Respond to inquiries;
- For statistical purposes, monitor the flow of website visitors and their browsing characteristics (with the help of cookies);
- Provide advertising tailored to you (with the help of cookies).

Your rights as a data subject: to know what data about you is processed; demand correction of inaccurate data; require the transfer of data to another manager; object to data processing; object to data processing or withdraw your consent at any time; require the destruction of data; demand to limit their processing and the right to submit a complaint to the State Data Protection Inspectorate at ada@ada.lt

More information can be found in the detailed version of the Privacy Policy below.

PRIVACY POLICY (DETAILED)

You can visit our website anonymously. However, if you agree to the use of cookies, provide your data for direct marketing purposes or ask questions, we process your data as described in this privacy policy.

Who handles the data?

The data controller is UAB Graina, legal entity code 147736647, address Durpyno str. 22, LT-36237 Panevėžys, Lithuania.

If you have any questions about the processing of personal data, please contact us by e-mail. by mail j.morkeviciene@graina.lt.

Why do we process data and what is our legal basis?

We process only as much data as is at least necessary to achieve a specific purpose.

We process data for the following and related purposes:

- Ordering goods (account administration) - the basis of data processing - execution of the contract with the B2B client. The data is processed until the contract expires.
- To respond to inquiries. The basis of data processing is our legitimate interest (to provide quality customer service). Data is stored for no longer than 1 month after the response to your request, unless it needs to be stored longer due to a potential dispute or claim.
- For statistical purposes, in order to monitor the flow of website visitors and their browsing habits. The basis for data processing is your consent to the use of statistical cookies. You have the right not to consent, and once you have consented, you can withdraw your consent at any time by adjusting the cookie settings on the website. Data is collected with the help of cookies and

is stored depending on the specific cookie configuration. Specific terms can be found in the "Cookies" section below. For this purpose, data is provided to third parties: Google Inc., YouTube.

- To provide you with customized advertising (with the help of cookies). When you visit the Internet, some of the cookies we use identify your interests and topics that are relevant to you, so we can offer you advertising that is specifically tailored to you when you visit other websites. The basis for data processing is your consent to the use of advertising cookies. You have the right not to consent, and once you have consented, you can withdraw your consent at any time by adjusting the cookie settings on the website. Data is collected with the help of cookies and is stored depending on the specific cookie configuration. Specific terms can be found in the "Cookies" section below. For this purpose, data is provided to third parties: Google Inc., YouTube.

Information sharing

We do not share your information with anyone, except when it is necessary to comply with the law, for example, the information needs to be passed on to supervisory authorities.

In the course of our activities, we may use other companies to help us ensure IT security and website functionality. If such providers have access to the personal data that we process, they are considered to be acting as sub-processors of our data and process the data in accordance with our instructions.

Transfer of data to non-EU/EEA countries

We generally do not transfer data outside the EU/EEA.

Should such a need exist, it would only be carried out in accordance with appropriate transfer safeguards, such as:

- if the country to which the data is provided is recognized by the European Commission as ensuring a sufficient level of personal data protection;
- if the country to which the data is sent has not been recognized by the European Commission as ensuring a sufficient level of protection of personal data, we would take care of the appropriate measures to protect the transfer, for example, we would use the Standard Contractual Terms approved by the European Commission, or other contracts approved by the competent authorities.

Data security

We are committed to protecting your personal information. We have approved an internal security policy and instructed employees on how to comply with applicable personal data protection legislation. We have implemented appropriate procedures and security measures to protect your personal information

from destruction, loss or alteration, unauthorized disclosure and disclosure to unauthorized persons, as well as other processing that does not comply with applicable personal data protection legislation.

Please note that our website may contain links to third party websites. When you click on these links, you will be taken to the websites of other countries, where their privacy policies apply, and we recommend that you familiarize yourself with them separately.

Your rights as a data subject

- You have the right to request access to your personal data that we process, to request their correction or deletion.
- You also have the right to object to the processing of your personal data and you can restrict the processing of your personal data.
- You have the unconditional right to object to the processing of your personal data for direct marketing purposes.
- If the processing of your personal information is based on your consent, you have the right to withdraw your consent at any time. Withdrawal of consent will not affect the lawfulness of processing carried out prior to the withdrawal of consent.
- You have the right to receive your personal information in a structured, commonly used and device-readable format (right to data portability).
- You can always file a complaint with the data protection supervisory authority (State Data Protection Inspectorate).

These rights may be conditional or limited. As a result, it is not guaranteed that, for example, you will have the right to data portability or the right to request the removal of data in a specific case - this depends on the specific circumstances of the processing activity.

To exercise your rights, contact the contacts listed in this Privacy Policy.

Cookies

A cookie is a small text file that stores the user's information about his actions on the website and stores it on the device you use for browsing. Cookies do not harm your device and allow us to offer you a better quality of browsing and a faster response of the website to requests.

Our website uses three types of cookies:

A. Technical cookies (NOT REQUIRING YOUR PRIOR CONSENT): These are necessary for the website to function and we automatically place them on your device when you start browsing the website. You can disable cookies at any time by changing your browser settings, but this may prevent you from properly displaying this website.

B. Statistical Cookies (Requiring Your Prior CONSENT): Our website uses statistical cookies that can only be installed with your prior consent. Additionally, our website also sets cookies belonging to third parties that have been installed with your prior consent. These third parties may have access to information collected through the cookies they use. Third parties include: Google Inc.

C. Advertising cookies (requiring Your prior CONSENT): Our website uses third-party cookies that, based on your browsing history, help create a specific profile of you. Third parties are: Google Inc., Youtube. Advertising cookies are for advertising purposes: they create profiles of users to display advertisements that match the choices made by users while browsing the website.

Statistical and advertising cookies, according to the definition of European personal data protection supervisory authorities, include cookies used for advertising purposes, repeated target audience cookies, social media cookies and analytical cookies, except those used only for general statistical analysis.

Statistical and advertising cookies will be installed on your end device only with your prior consent. For this reason, when you visit our website, a special pop-up informs you that our website uses cookies and gives you the opportunity to manage them.

Third-party cookies require consent.

The installation and other activities related to analytical and advertising cookies (which belong to third parties), including the collection and processing of information, are the responsibility of third parties. If you would like to know more information about these cookies and the third parties that can access the information collected, or how to enable and disable cookies, you can familiarize yourself with the third-party cookie policy at the following links:

- Google Analytics: <http://www.google.com/policies/technologies/cookies/>
- Google Doubleclick: <http://www.google.com/policies/technologies/cookies/>

Changes

This Privacy Policy will be periodically reviewed. If we make significant changes, we will publish the current version on the website and ask you to review it again.

Last reviewed: 2022 April 13